

Kawsaypaq means “for life” in Quechua

## **BUSINESS POLICY**

### **KAWSAYPAQ E. I. R. L.**

Kawsaypaq is a tourist company located in the town of Pisac in the Sacred Valley of the Incas of Cusco, Peru. We provide authentic cultural experiences, celebrating the spirit of the Andean ancestral culture.

Our activities are aimed at achieving the highest quality standards, based on the protection, celebration and promotion of the continuity of our natural and cultural ancestral heritage.

### **Our commitments are:**

To provide a personalized and warm experience with an excellent service that exceeds the expectations of our customers.

To continuously improve our activities, promptly attending to the suggestions and complaints of customers and interested parties in order to achieve the highest standard of quality and corporate social responsibility.

Work with local collaborators, keeping the team trained and motivated in order to strengthen their skills and achieve a positive working environment.

Protect the environment by reducing and controlling the negative environmental impacts of our activities.

To promote the active participation of indigenous communities and educational projects rooted in our culture.

To practice and disseminate the values of the millenary Andean culture based on respect and reciprocity.

Comply with and implement the legal terms applicable to our activities.

To ensure human rights and avoid all types of discrimination.

To reject and denounce practices of sexual exploitation and abuse against children and adolescents in general, as well as in tourism and in communities.